



# Context2Call User Guide

For WIX platform

## Login

After becoming a registered member of Context to Call, the user can [login](#) by using the Email ID and Password provided during Sign Up process.

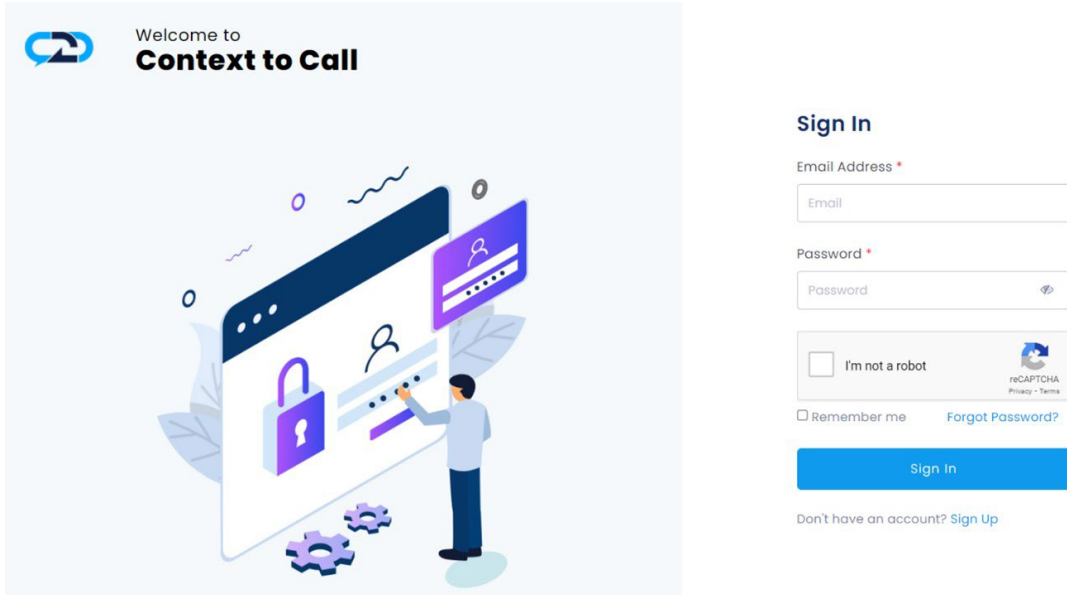


Fig 1 - Login

## Dashboard

- Once the user logs in, he gets landed on the Dashboard.
- User has the privilege to filter the data according to the **Points** along with the desired **date-range**.

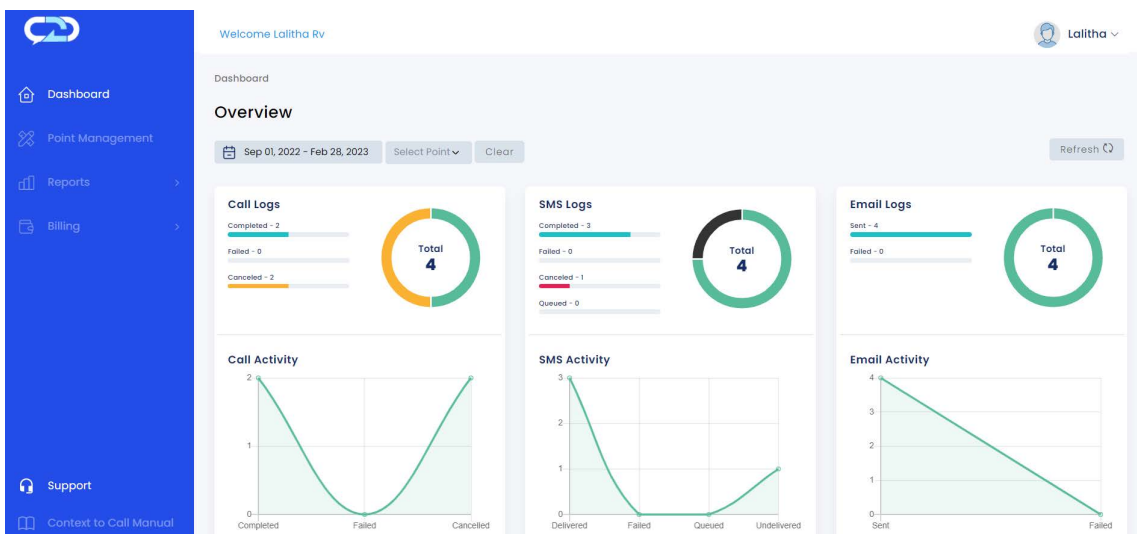


Fig 2 - Dashboard

Follow the steps below to generate the Embed code

## Step 1: Point Management

- Click on Point Management button on the menu ..

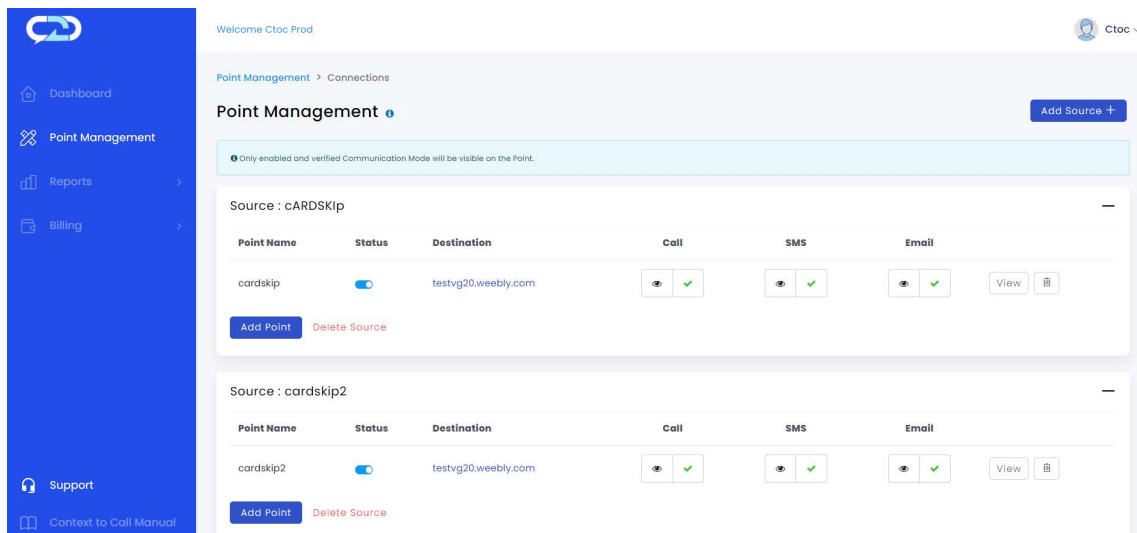


Fig 3 – Point Management

- Click on 'Add Source' button and enter the Source Name, and Click Add

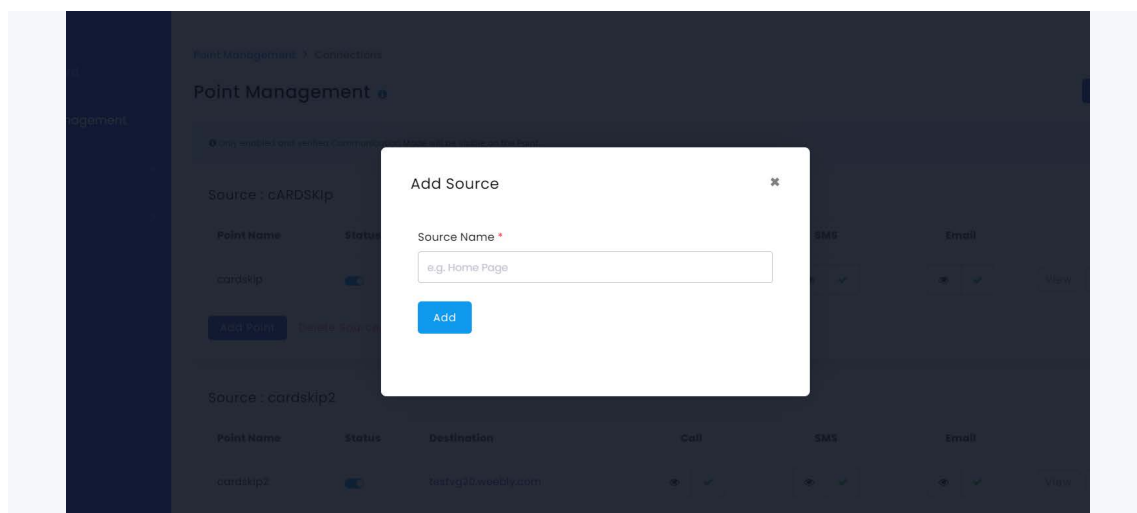


Fig 4 - add source

- Click on 'Add point' button and view the following pop-up
- Provide necessary details along with the desired communication modes (Call/SMS/Email) and Click Add

The screenshot shows a 'Point Management' interface with a table of points. A modal window titled 'Add Point' is open over the table. The modal contains the following fields and options:

- Source Name \***: Text input containing 'cARDSkip'.
- Point Type \***: Dropdown menu with 'Select Point Type' selected.
- Point Name \***: Text input containing 'e.g. Home Page'.
- Website URL \***: Text input containing 'e.g. https://contexttocall.com'. Below it is a note: 'The full URL, e.g. https://contexttocall.com'.
- Select Communication Mode(s) \***: Four radio buttons labeled 'All', 'Call', 'SMS', and 'Email'.
- A note below the radio buttons: 'Above selected mode will be visible in your source'.
- Add**: A blue button at the bottom of the modal.

Fig 5 – add point

## Step 2: Points Details

- Click on 'Edit' Button to verify Call/SMS/Email
- Click on 'update' button to update the changes

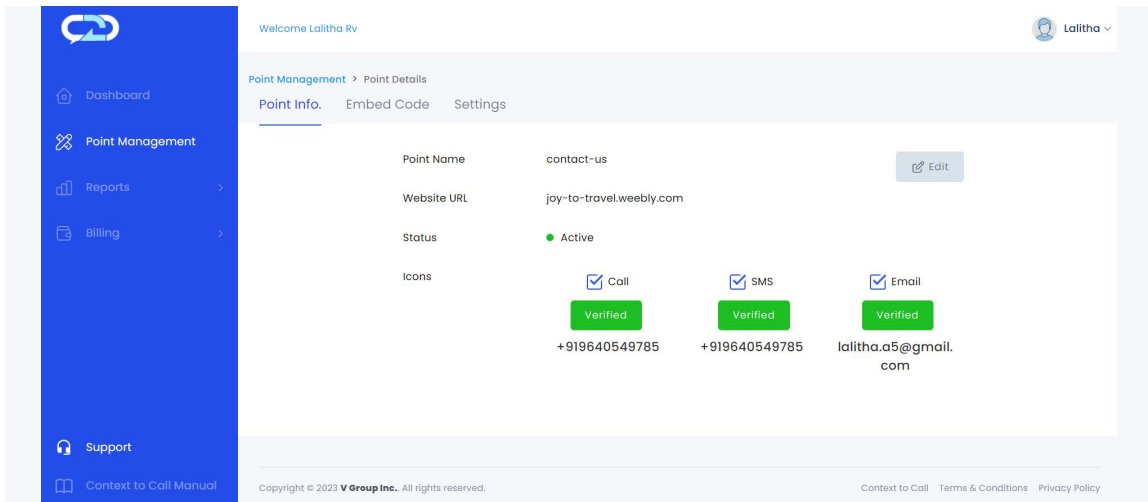


Fig 6 – point details

### Step 3: Embed Code

- Click on 'Embed Code' tab to view embed code generated after Call/SMS/Email are verified.

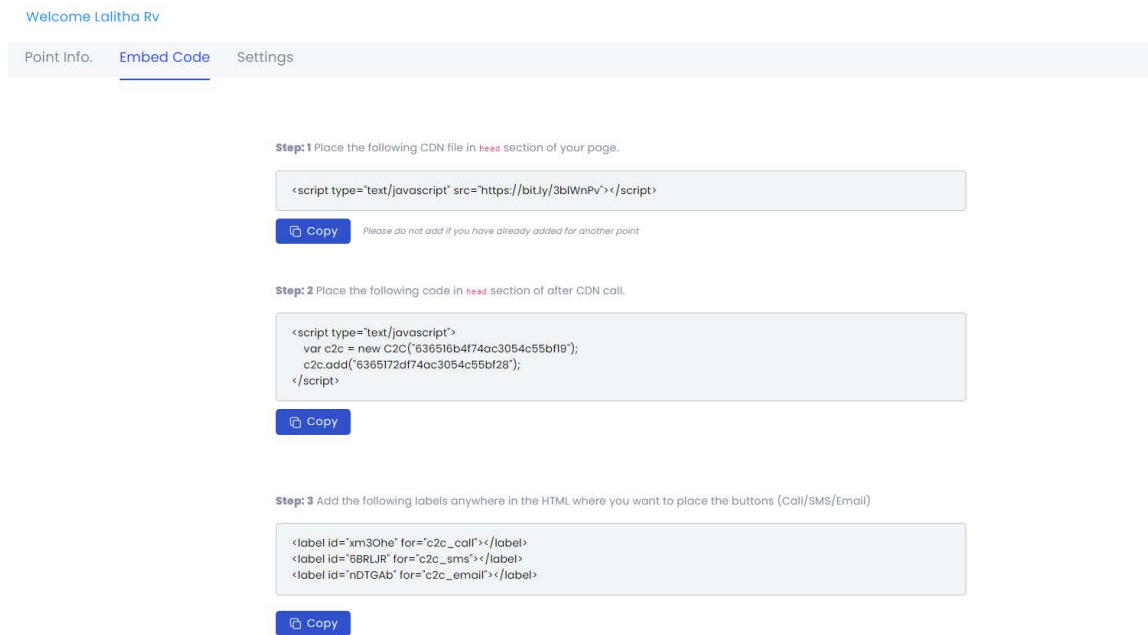


Fig 7 – Embed code

**Note:**

To enable the Context to Call functionality [call/SMS/Email icons], Embed Code needs to be pasted anywhere in the HTML.

The user can define the department along with the respective number to be dialled as per the department of the conversation between Caller/Sender and the Bot.

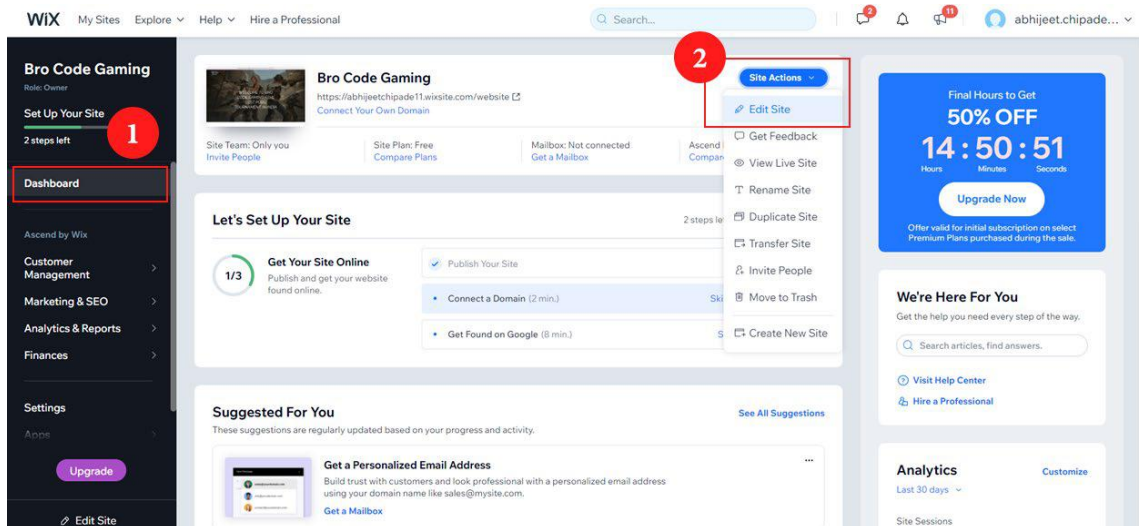
## User Guide

To paste the embed code in WIX Website, follow the steps below:

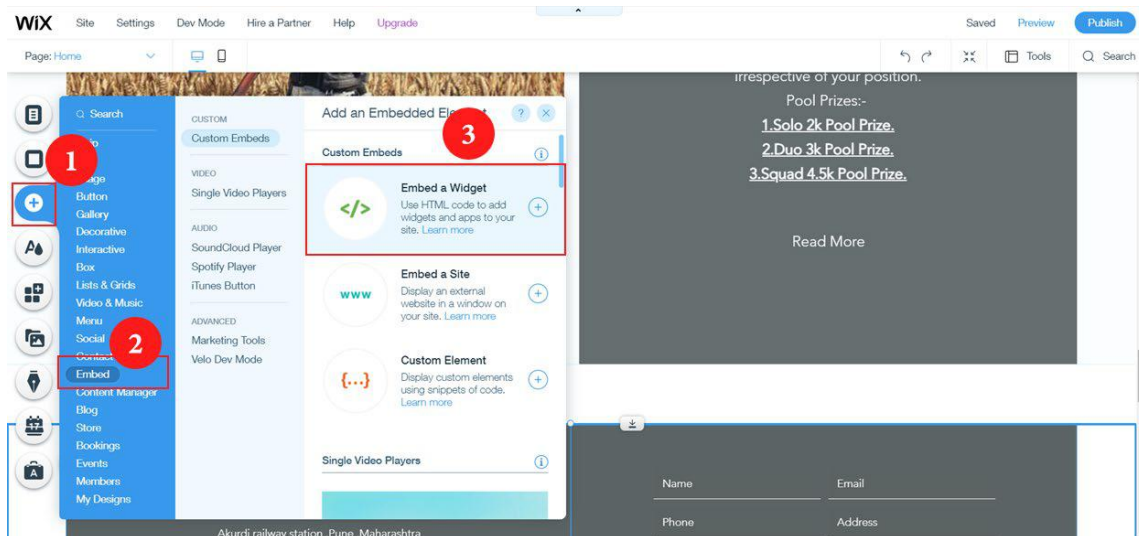


*Fig 8 – Wix logo*

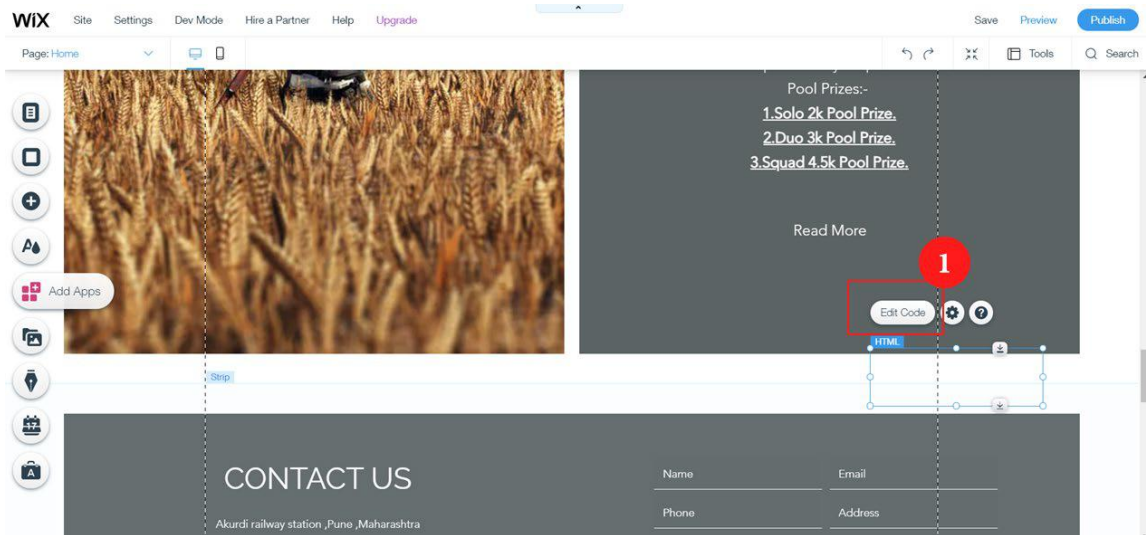
1. Select page on the website to paste the embed code
2. Click on Edit Site, Editor page is opened



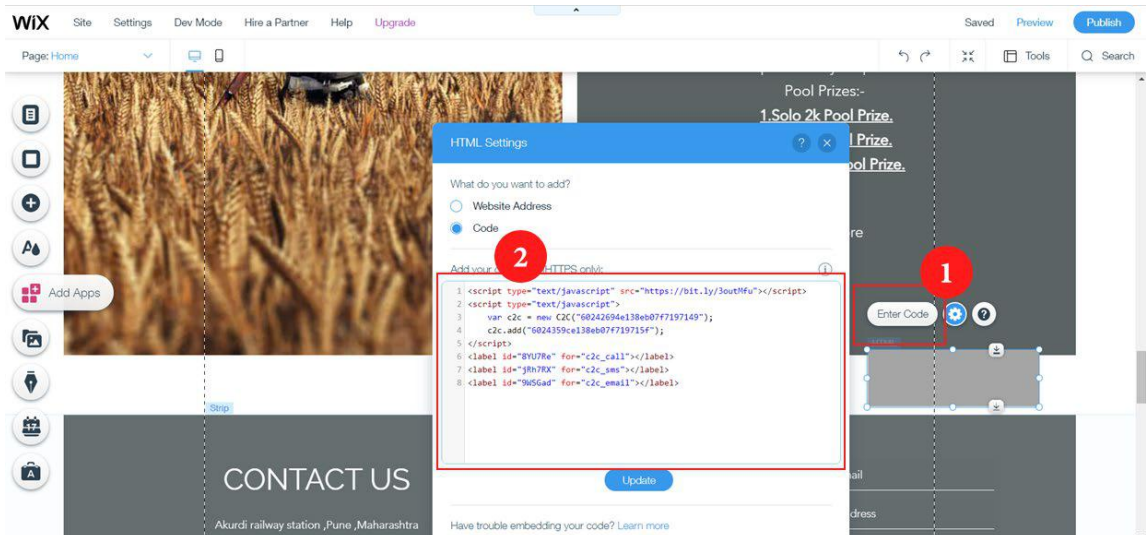
1. Click on '+' sign [Add Elements option] on the editor page on the navigation menu.
2. select 'Embed' option.
3. Click on 'Embed a Widget'



Click on 'Edit code' in the Embed Widget to open HTML Settings pop up



1. Paste the embed code in the HTML Settings block,
2. click 'Update '
3. Click on Publish option on the top right corner of the page.



- Click on Done button
- View the Context to call icons on the webpage where Embed code is placed.



