



Context2Call User Guide

For WEEBLY platform

Login

After becoming a registered member of Context to Call, the user can [login](#) by using the Email ID and Password provided during Sign Up process.

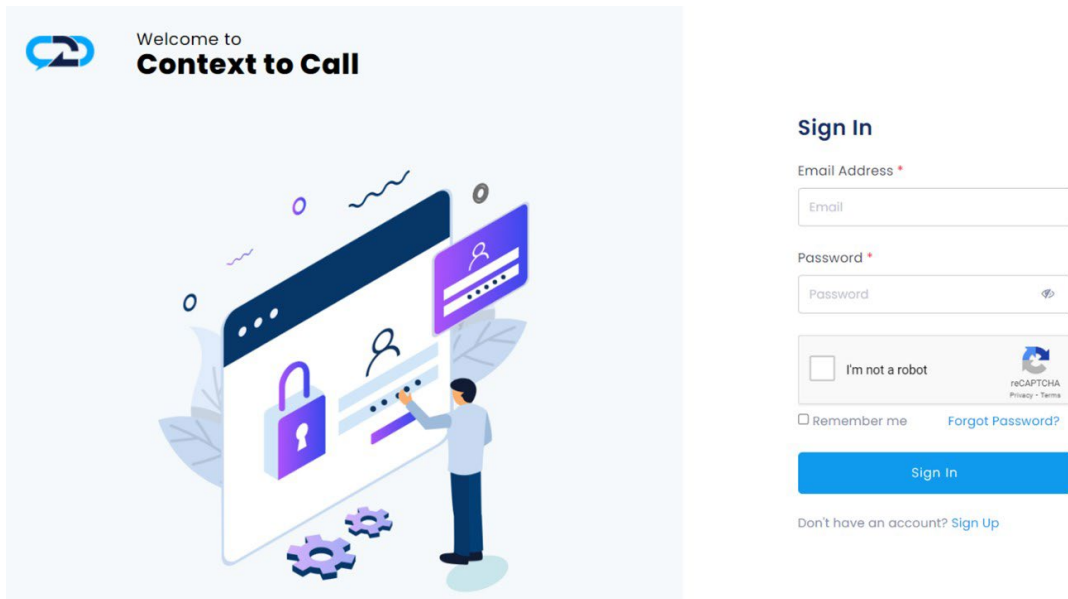


Fig 1 - Login

Dashboard

- Once the user logs in, he gets landed on the Dashboard.
- User has the privilege to filter the data according to the **Points** along with the desired **date-range**.

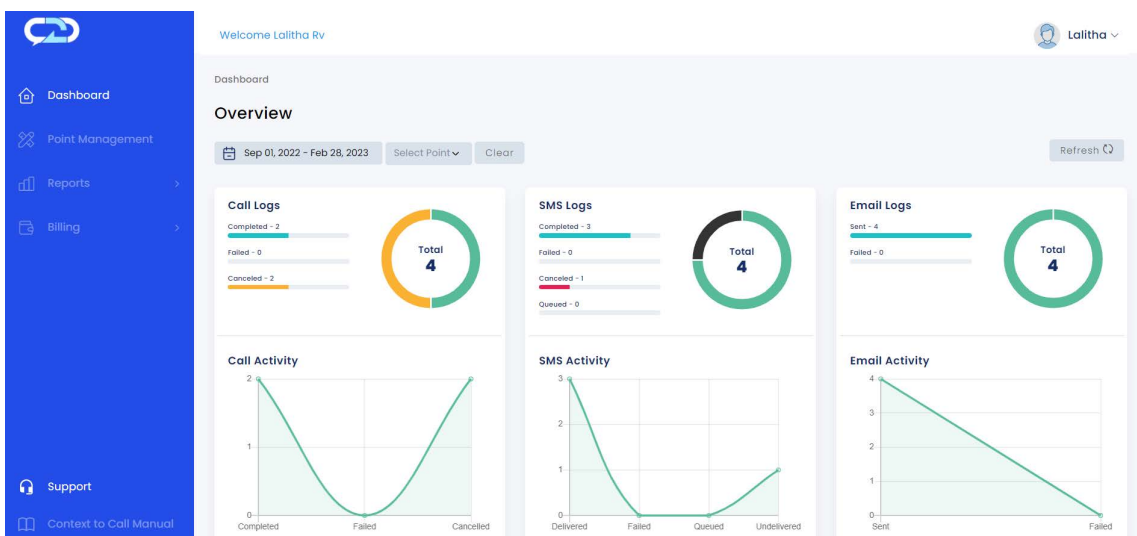


Fig 2 - Dashboard

Follow the steps below to generate the Embed code

Step 1: Point Management

- Click on Point Management button on the menu ..

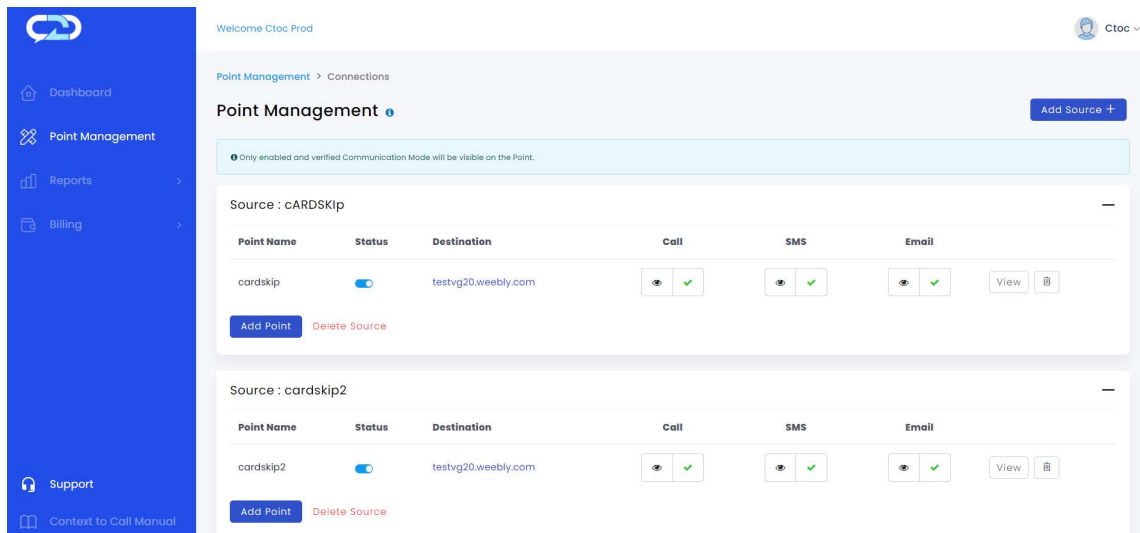


Fig 3 – Point management

- Click on 'Add Source' button and enter the Source Name, and Click Add

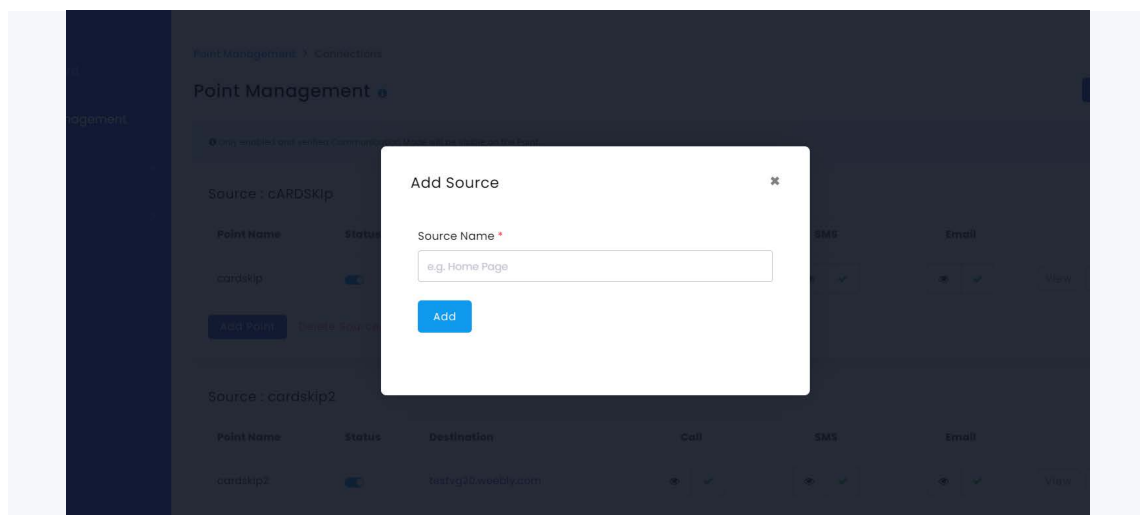


Fig 4 – add source

- Click on 'Add point' button and view the following pop-up
- Provide necessary details along with the desired communication modes (Call/SMS/Email) and Click Add

Fig 5 – add point

Step 2 : Points Details

- Click on 'Edit' Button to verify Call/SMS/Email
- Click on 'update' button to update the changes

Fig 6 – point details

Step 3: Embed Code


- Click on 'Embed Code' tab to view embed code generated after Call/SMS/Email are verified.

Welcome Lalitha Rv

Point Info. **Embed Code** Settings


Step: 1 Place the following CDN file in `head` section of your page.

```
<script type="text/javascript" src="https://bit.ly/3bIWnPV"></script>
```

 Copy Please do not add if you have already added for another point

Step: 2 Place the following code in `head` section of after CDN call.

```
<script type="text/javascript">
var c2c = new C2C("636516b4f74ac3054c55b1f9");
c2c.add("6365172df74ac3054c55b128");
</script>
```

 Copy

Step: 3 Add the following labels anywhere in the HTML where you want to place the buttons (Call/SMS/Email)

```
<label id="xm3Ohe" for="c2c_call"></label>
<label id="6BRLJR" for="c2c_sms"></label>
<label id="nDTGAb" for="c2c_email"></label>
```


 Copy

Fig 7 – embed code

Note:

To enable the Context to Call functionality [call/SMS/Email icons], Embed Code needs to be pasted anywhere in the HTML.

The user can define the department along with the respective number to be dialled as per the department of the conversation between Caller/Sender and the Bot.

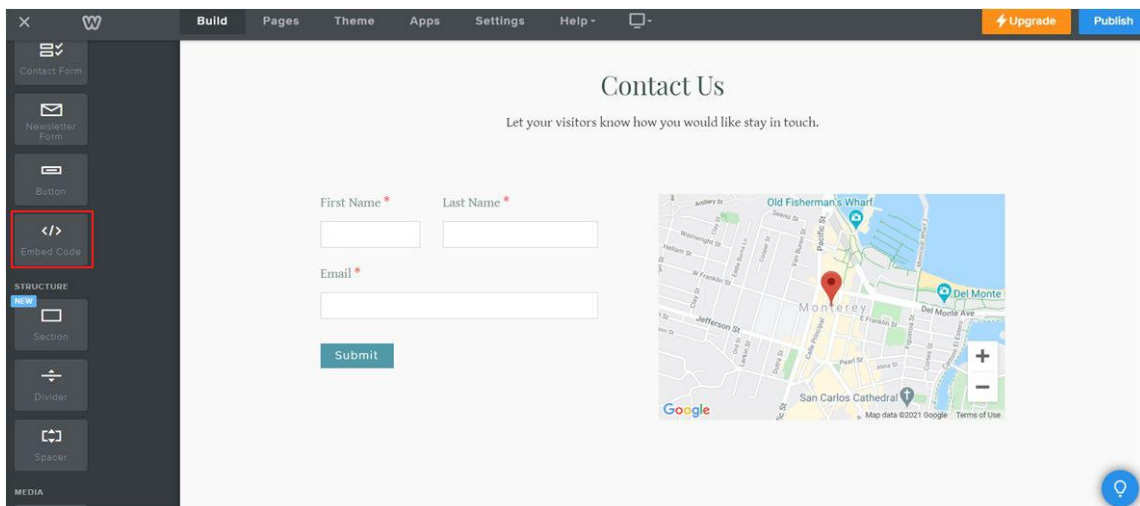
User Guide

To paste the embed code in Weebly Website, follow the steps below :

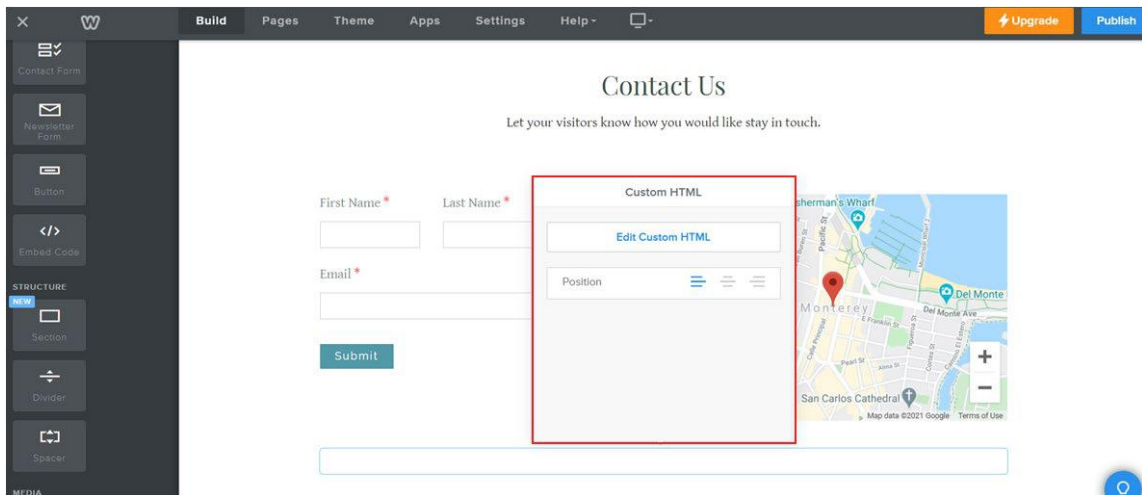


Fig 8 – Weebly logo

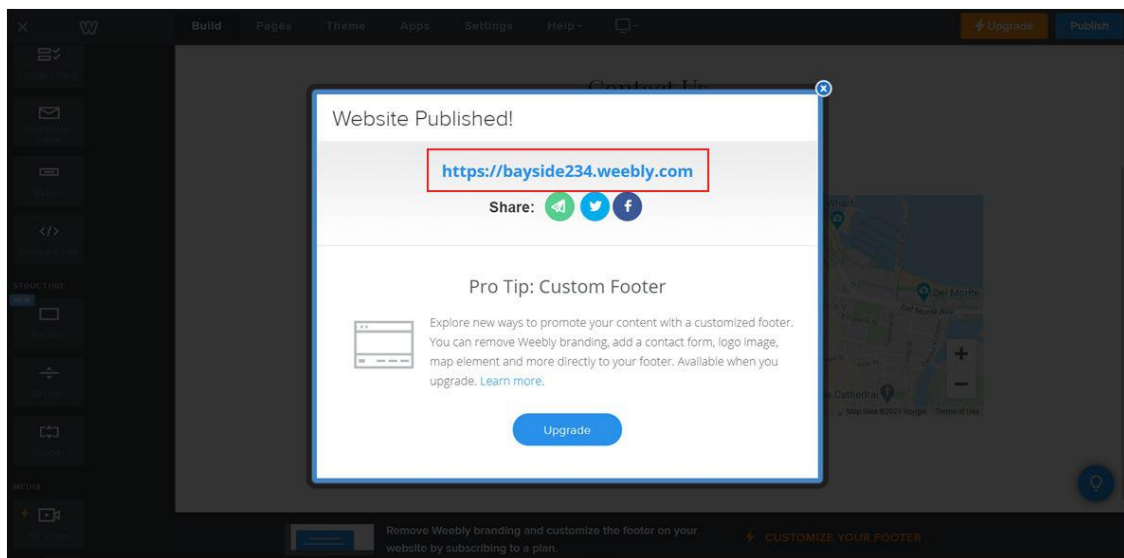
Drag Embed code from left panel to the page where you want to add icons.



Click on Edit Custom HTML and paste the copied code.



After Pasting code Click on Publish button on top Right. You will see below screen.



Now you can see the Contexttocall icon on your Webpage.

