



Context2Call User Guide

For SHOPIFY platform

Login

After becoming a registered member of Context to Call, the user can [login](#) by using the Email ID and Password provided during Sign Up process.

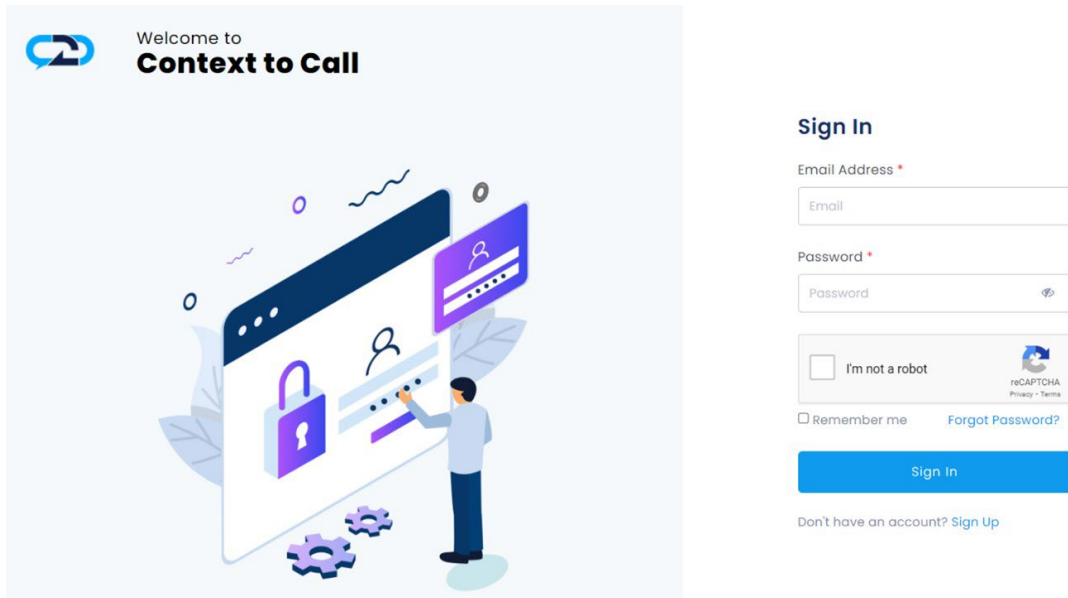


Fig 1 - Login

Dashboard

- Once the user logs in, he gets landed on the Dashboard.
- User has the privilege to filter the data according to the **Points** along with the desired **date-range**.

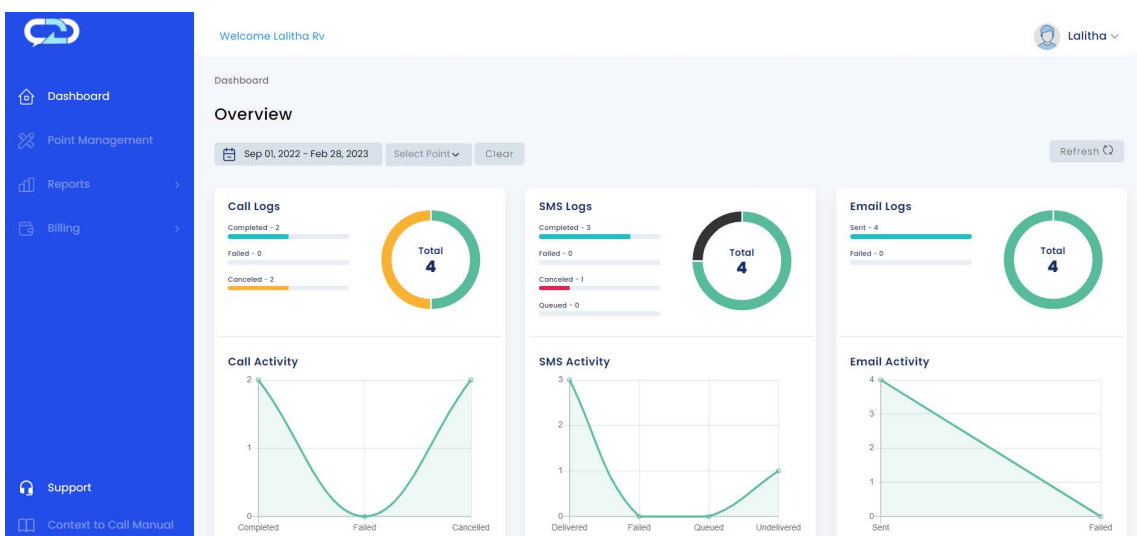


Fig 2 - Dashboard

Follow the steps below to generate the Embed code

Step 1: Point Management

- Click on Point Management button on the menu ..

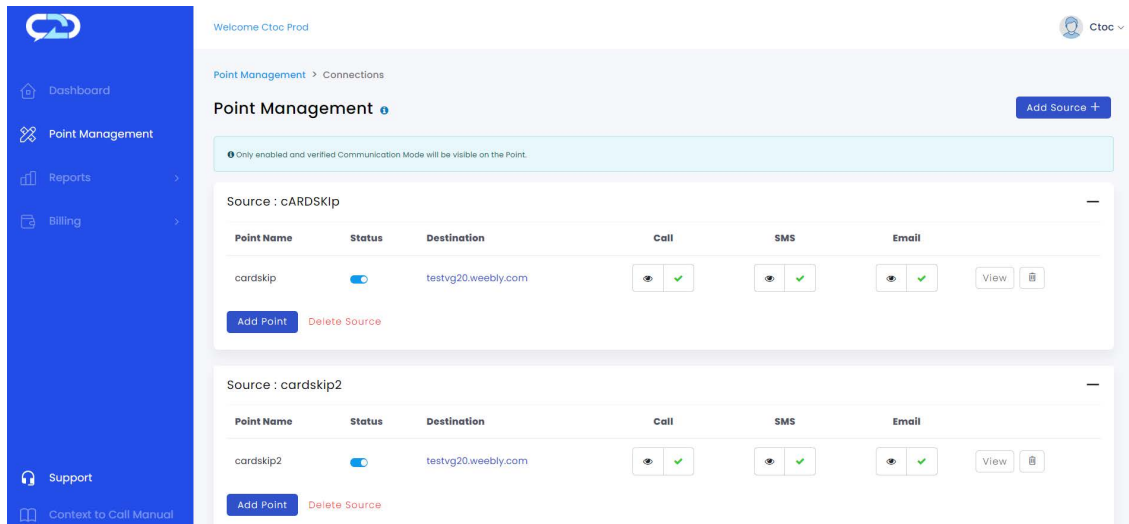


Fig 3 – Point Management

- Click on 'Add Source' button and enter the Source Name, and Click Add

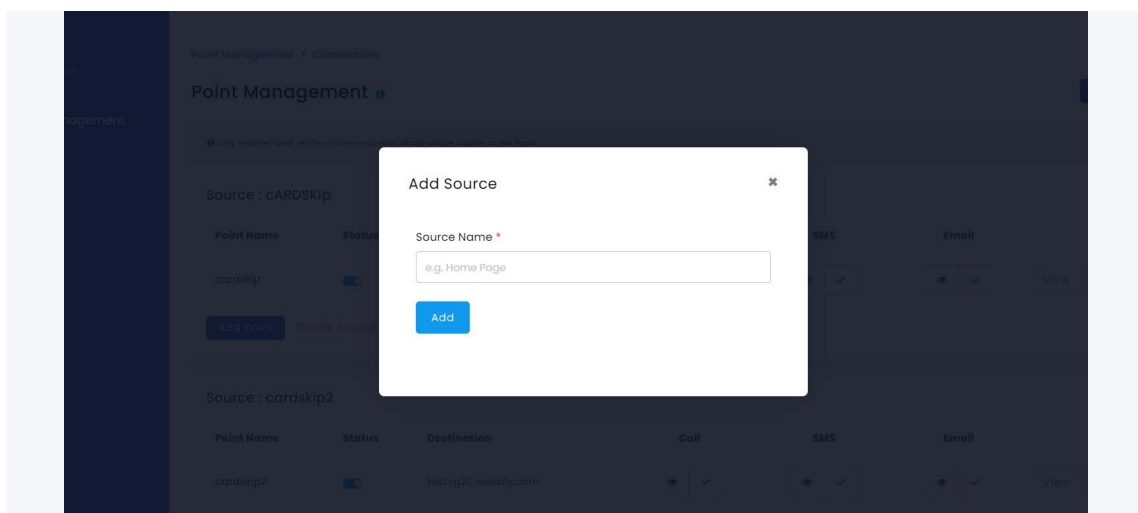


Fig 4 – Add source

- Click on 'Add point' button and view the following pop-up
- Provide necessary details along with the desired communication modes (Call/SMS/Email) and Click Add

Add Point

Source Name *
cARDSkip

Point Type *
Select Point Type

Point Name *
e.g. Home Page

Website URL *
e.g. https://contexttocal.com
The full URL, e.g. 'https://contexttocal.com'

Select Communication Mode(s) *
 All Call SMS Email

Above selected mode will be visible in your source

Add

Fig 5 – Add point

Step 2 : Points Details

- Click on 'Edit' Button to verify Call/SMS/Email
- Click on 'update' button to update the changes

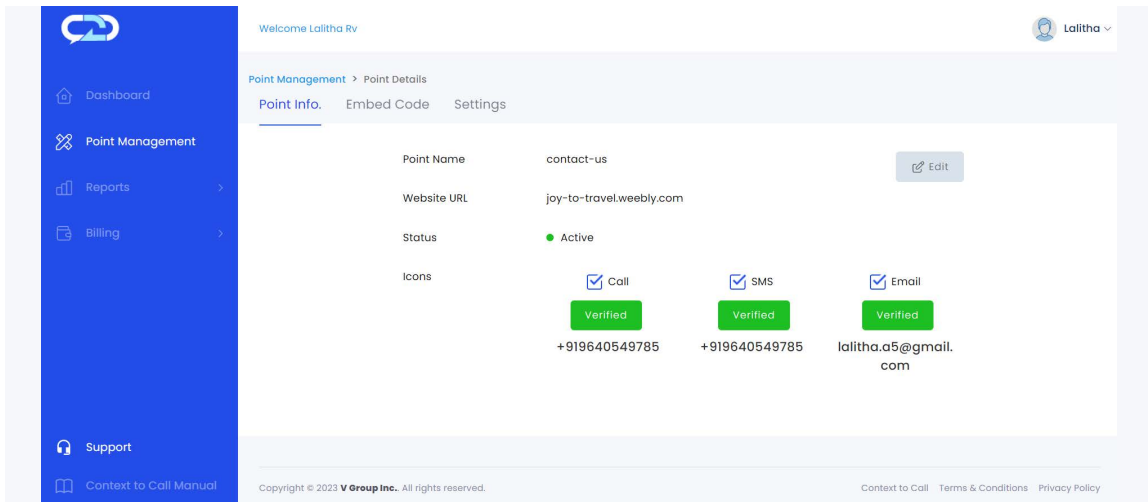


Fig 6 – point details

Step 3: Embed Code

- Click on 'Embed Code' tab to view embed code generated after Call/SMS/Email are verified.

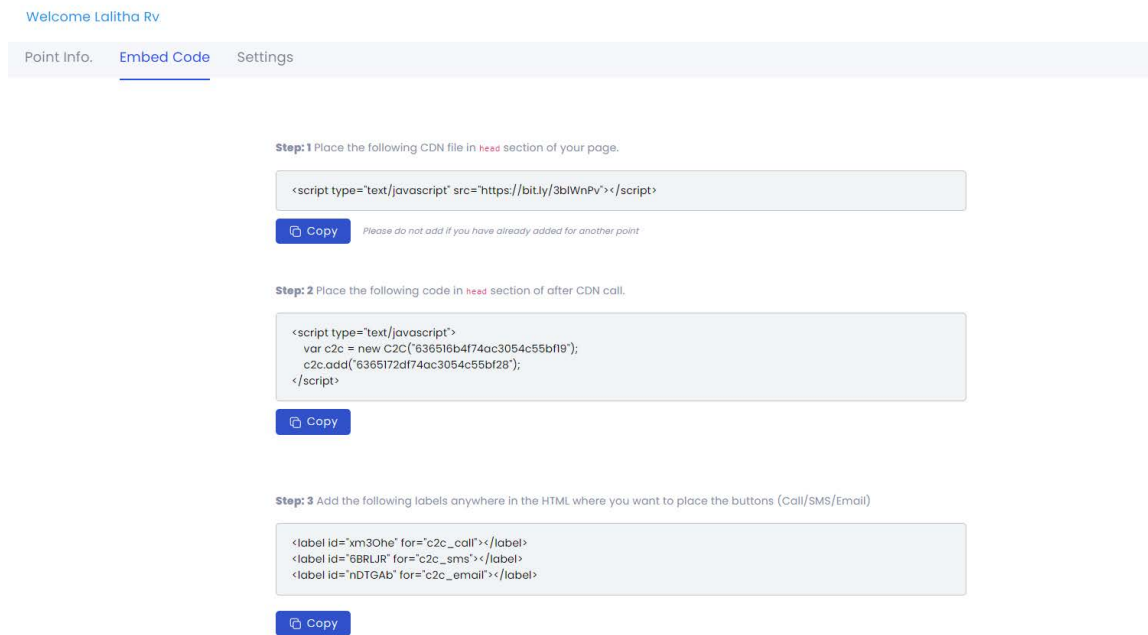


Fig 7 – Embed code

Note:

To enable the Context to Call functionality [call/SMS/Email icons], Embed Code needs to be pasted anywhere in the HTML.

The user can define the department along with the respective number to be dialled as per the department of the conversation between Caller/Sender and the Bot.

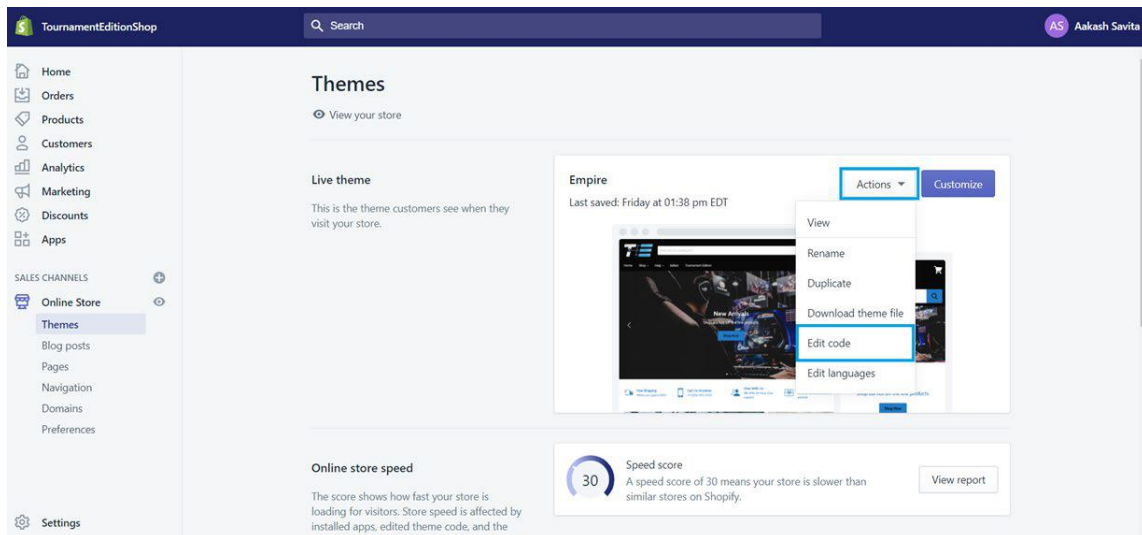
User Guide

To paste the embed code in Shopify Website, follow the steps below :

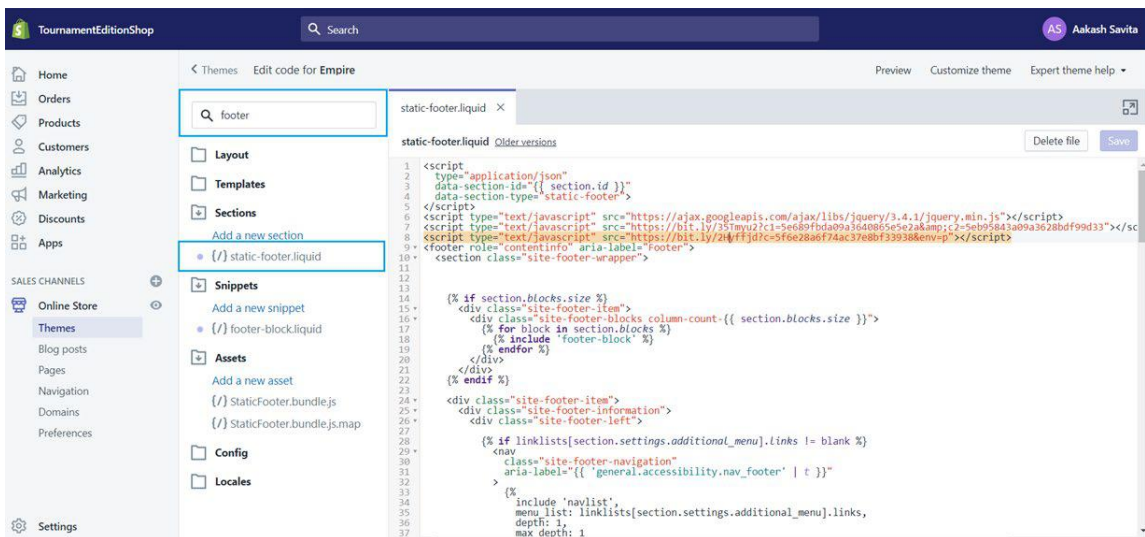


Fig 8- Shopify logo

Go to themes from side panel, select your active theme. Then from Action dropdown Click on Edit code.



Find footer from search bar and paste your code in static-footer.liquid file and Save it.



Now you can see contexttocall icon on your web page.

