



Context2Call User Guide

For BIGCOMMERCE platform

Login

After becoming a registered member of Context to Call, the user can [login](#) by using the Email ID and Password provided during Sign Up process.

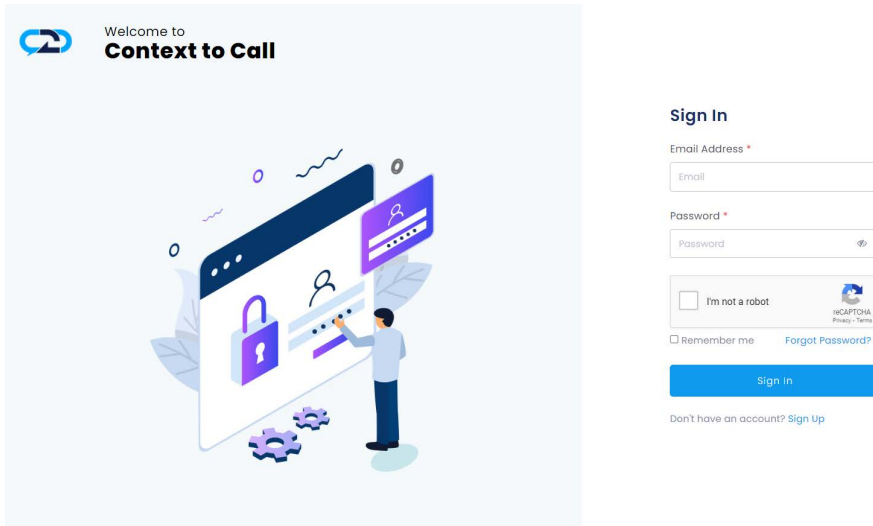


Fig 1- Login

Dashboard

- Once the user logs in, he gets landed on the Dashboard.
- User has the privilege to filter the data according to the **Points** along with the desired **date-range**.

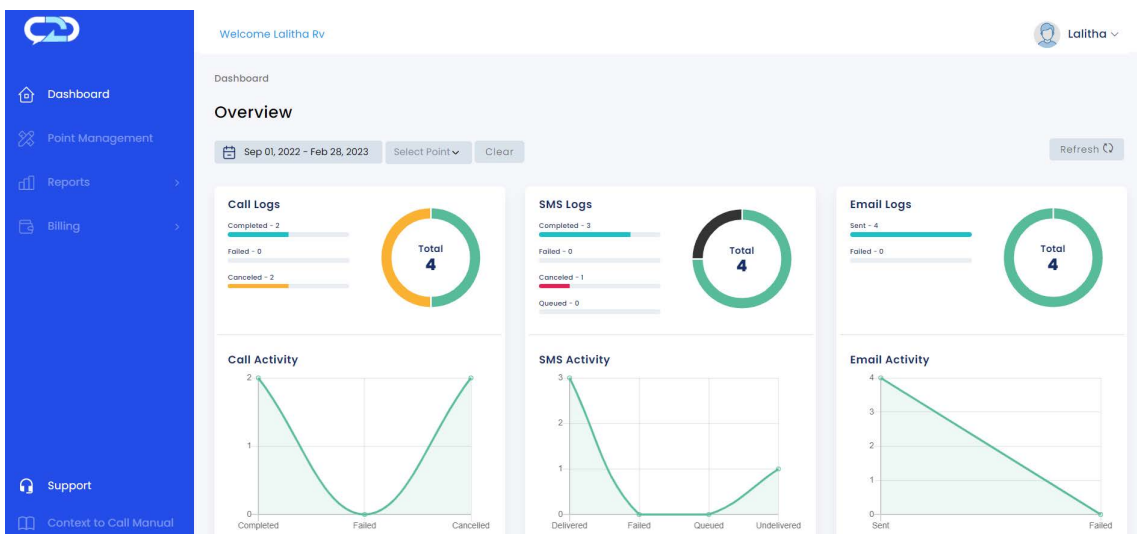


Fig 2 - Dashboard

Follow the steps below to generate the Embed code

Step 1: Point Management

- Click on Point Management button on the menu ..

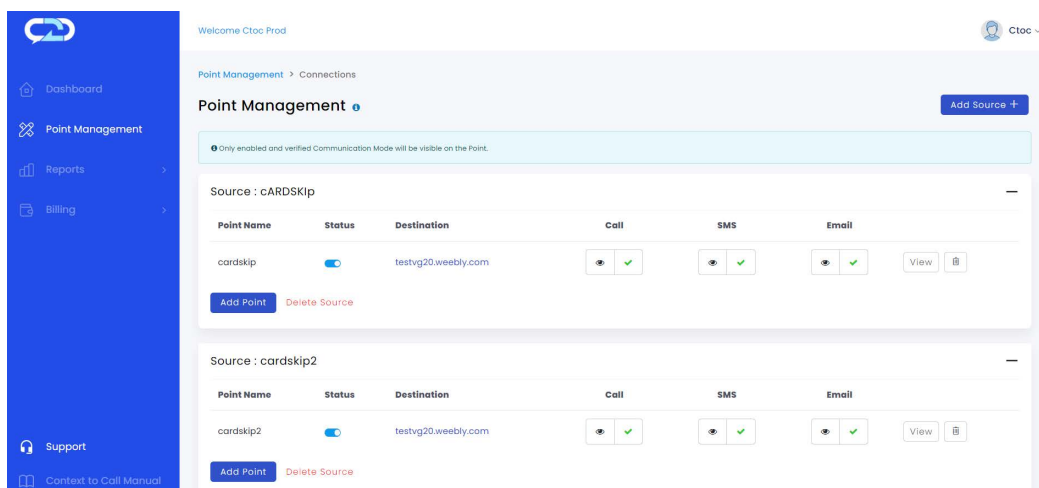


Fig 3 – Point Management

- Click on 'Add Source' button and enter the Source Name, and Click Add

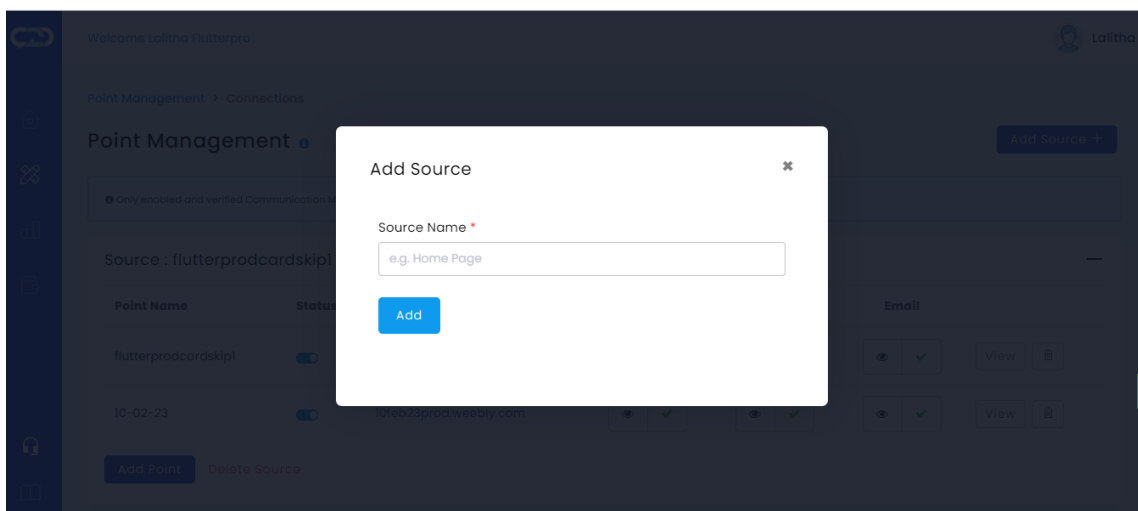


Fig 4 – Add source

- Click on 'Add point' button and view the following pop-up
- Provide necessary details along with the desired communication modes (Call/SMS/Email) and Click Add

Add Point

Source Name *
cARDSkip

Point Type * Point Name *
Select Point Type e.g. Home Page

Website URL *
e.g. https://contexttocal.com
The full URL, e.g. 'https://contexttocal.com'

Select Communication Mode(s) *
 All Call SMS Email

Above selected mode will be visible in your source

Add

Fig 5 – Add point

Step 2 : Points Details

- Click on 'Edit' Button to verify Call/SMS/Email
- Click on 'update' button to update the changes

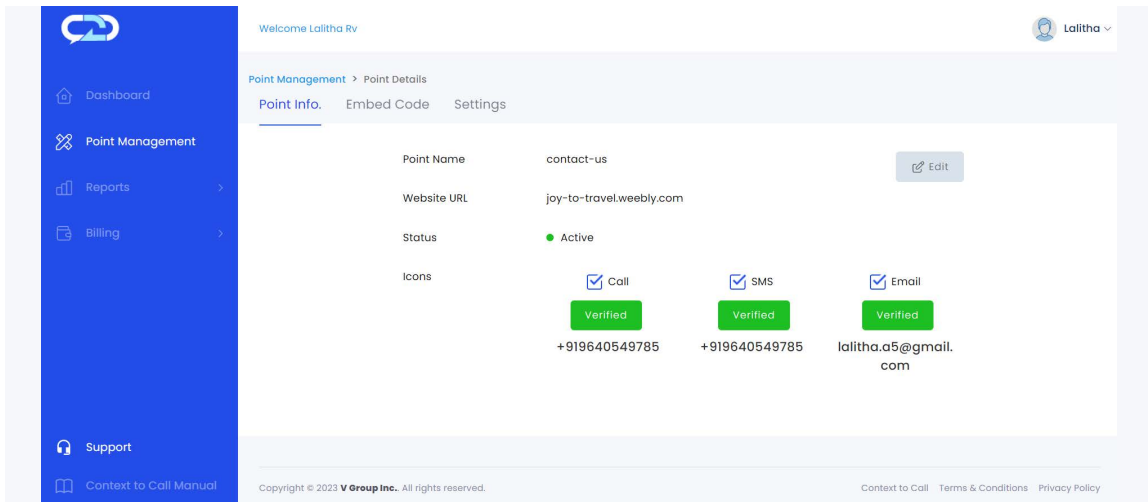


Fig 6 – Point details

Step 3: Embed Code

- Click on 'Embed Code' tab to view embed code generated after Call/SMS/Email are verified.

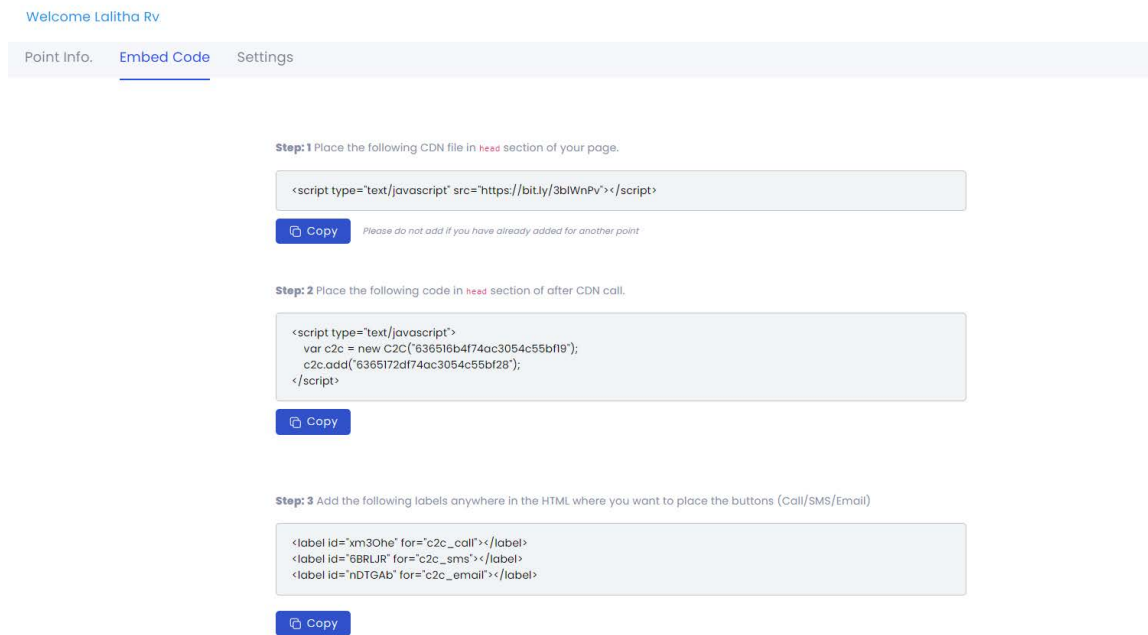


Fig 7 – Embed code

Note:

To enable the Context to Call functionality [call/SMS/Email icons], Embed Code needs to be pasted anywhere in the HTML.

The user can define the department along with the respective number to be dialled as per the department of the conversation between Caller/Sender and the Bot.

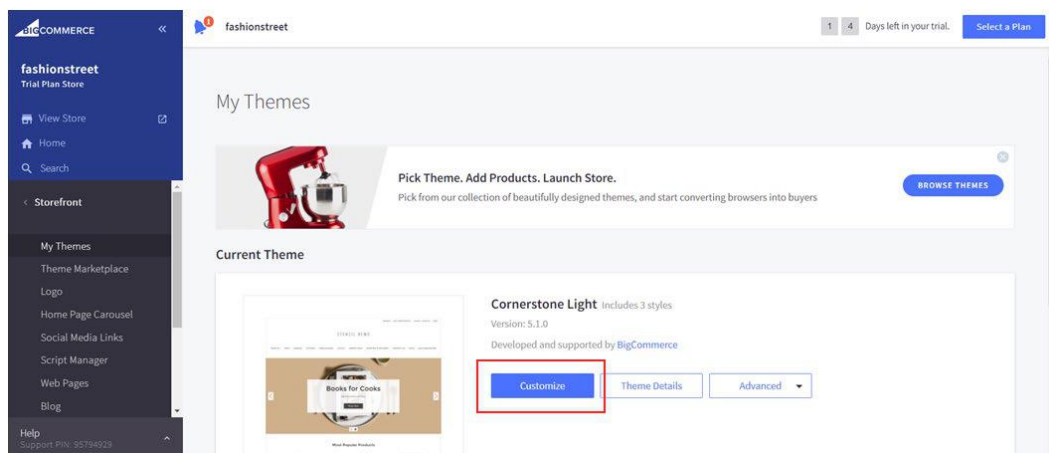
User Guide

To paste the embed code in BigCommerce Website, follow the steps below:

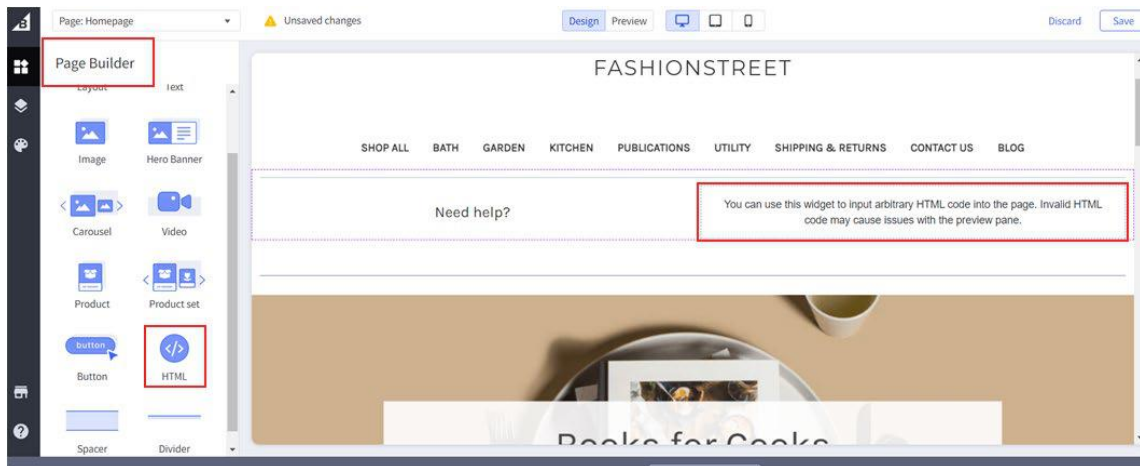


Fig 8 – Big commerce logo

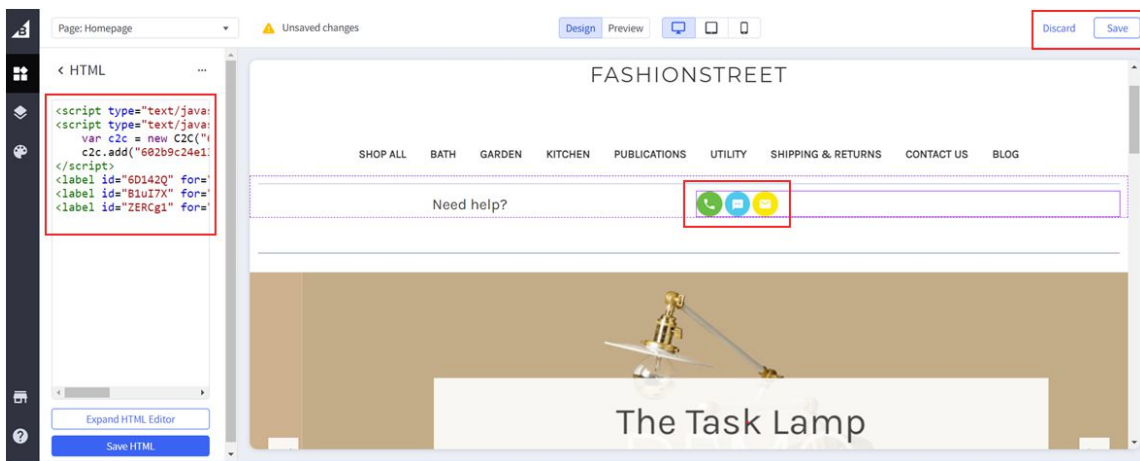
- Select the webpage to paste the context to call Embed Code.
- Click on customize option.



- Click on Page Builder from the navigation menu.
- Click on 'HTML' Option from the list of options under Page Builder
- Click on the option that says "you can use this widget to input.... with preview pane"
- Html Editor is opened.



- Paste the Embed code in the HTML editor
- Click on 'save HTML'



- View the Icons visible on the website using Preview option and click save button to publish the changes on the website

